

Louis Lee

McLean, Virginia | louislee18@gmail.com | [linkedin.com/in/louislee18](https://www.linkedin.com/in/louislee18)

Dear Hiring Manager,

I'm a cloud infrastructure professional with hands-on experience across hyperscale data center operations, cloud platform architecture, and secure full-stack development. My background sits at the intersection of physical infrastructure and cloud systems, giving me a grounded, practical understanding of how enterprise cloud environments are actually built, deployed, and kept running.

As a Data Center Technician III at Amazon Web Services, I support the deployment, operation, and maintenance of hyperscale cloud infrastructure — diagnosing hardware and network issues, executing lifecycle replacements, and maintaining strict operational security and compliance standards in mission-critical production environments. This role has given me direct, technical fluency in the infrastructure layer that cloud platforms are built on, not just the services running on top of it.

Alongside this, I hold the AWS Databricks Platform Architect certification and have architected cloud-connected systems independently. As Technical Solutions Architect at HSOC Cyber, I designed and built an enterprise certificate verification platform from the ground up — architecting the SQL database, developing secure REST API endpoints for real-time validation, and delivering a public-facing verification portal comparable to industry credential validation systems. As founder and Full Stack Engineer at Norvessa, I've also designed hosting environments, DNS and SSL configurations, and secure web infrastructure end-to-end for commercial clients, including a full company website redesign for HSOC Cyber that I led independently from concept through final delivery.

Leadership has been a consistent part of my career, not a side note. I founded and continue to run Norvessa, overseeing business strategy, client engagements, and technical delivery. I've also led IT operations as Engineer Lead at Future Kings STEM Academy, managing endpoint deployment and infrastructure support across the organization, and served as an instructor at both Future Kings STEM Academy and George Mason University, mentoring students through full project lifecycles in game development and application security.

I hold an inactive Secret Clearance and bring a consistent thread of security awareness across every role I've held, from enterprise IT operations to cybersecurity instruction. I'm continuing to deepen my expertise in AWS cloud infrastructure, platform architecture, and enterprise systems, and I'm looking for opportunities where I can apply that combination of infrastructure depth, cloud platform knowledge, and hands-on leadership to help organizations build and maintain reliable, secure cloud environments.

I'd welcome the opportunity to discuss how my background in cloud infrastructure and enterprise systems could contribute to your team. Thank you for your consideration.

Sincerely,

Louis Lee